



	Confidentiality level	
Quality policy	Sensitive	
Ref. DOC 20611451145 - Ind.B	Public	X

## **Quality policy**

Portalp Railway (hereinafter referred to as "<u>Portalp Railway</u>" or "<u>we</u>") is a player in the railway market. It specializes in the sale, design, qualification, certification, installation, and maintenance of railway products and systems. Keen to meet the requirements of players in the railway sector, we are committed to providing high-quality products, ensuring user safety, and complying with current standards. This quality policy is part of our desire to continuously improve and ensure customer satisfaction.

Consequently, we are committed to:

- Promote a culture of continuous improvement within our company. This includes regularly evaluating our processes, providing ongoing training for our employees, and implementing feedback mechanisms. To this end, we are committed to **obtaining NF EN ISO 9001 certification** in 2025.
- 2. Strengthen close ties with our suppliers and subcontractors, ensuring that they meet our quality requirements. As part of this process, we will set up a reception unit to **detect non-compliance** and **reduce incidents on site**.
- 3. Putting customer satisfaction at the heart of our strategy. We make sure we understand their needs and meet their expectations. With this in mind, our goal is to deliver reliable, durable, and safe products within the specific deadlines for each project. For most projects, this means applying the NF EN 17168 standard and Cenelec standards, in particular the NF EN 50126 standard.

This quality policy reflects our commitment to offering exceptional products and ensuring rigorous management of our processes. It guides our actions and informs our decisions in order to strengthen our position in the design of railway systems. It can only be effective thanks to the support and commitment of everyone involved. We therefore make it a point of honor to raise awareness and empower all our employees, so that every member of the company actively contributes to making Portalp Railway a trusted company for its customers, partners, and employees.

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